



Business Service Agreement

Date: 11/13/2019 10:24 AM

Sparklight Business Account Rep:	Michelle Valenzuela	Sparklight System Address:	
Phone Number:	602-364-6068	210 E Earl Drive	
Fax Number:	888-507-0096	Phoenix, AZ 85012	
Customer Information		Authorized Customer Representative	
Company Name:	City of Bisbee Copper Queen Library	Full Name:	City of Bisbee
Street Address:	6 Main St	Billing Telephone:	(520) 432-4232
City/State/Zip:	Bisbee, AZ, 85603	Fax:	
Billing Address:	6 Main St	Contact Number:	(520) 432-4232
City/State/Zip:	Bisbee, arizona 85603	Email:	tmorrison@telman.net
Sparklight Account#	119981876		

Taxes and Fees Not Included

Service

Service Description	Quantity
Business Internet 150	1
1 Static IP	1
Installation Charge(May Include Construction):	\$0.00
Term (In Months):	36
Total:	\$146.43

Equipment

Description	Quantity	Unit Price	Total Fee
Modem Lease	1	\$8.99	\$8.99

Special Conditions

Customer acknowledges that Cable One, Inc. d/b/a Sparklight Business ("Sparklight") will incur significant construction costs processing this service order. Customer agrees to reimburse Sparklight for all of its construction costs if Customer terminates service before the end of the contract term. The customer has agreed to pay a portion of the charges, totaling \$0.00. If Customer cancels the contract before the construction has been completed and service initiated, Customer will reimburse Sparklight for its construction costs, that are estimated at \$0.00, incurred up to the date of cancellation.

Agreement

THE SERVICE CHARGES AND FEES TOTAL \$146.43 PER MONTH FOR THE DURATION OF THE INITIAL TERM AND MAY BE REVISED AFTERWARD. THOUGH VIDEO SERVICE FEES MAY BE INCREASED, HSD AND PHONE SERVICE FEES WILL NOT BE INCREASED DURING THE TERM. SEPARATELY, THE EQUIPMENT FEES MAY BE REVISED.

ALL SERVICE CHARGES ARE SUBJECT TO ADDITIONAL APPLICABLE LOCAL, STATE AND FEDERAL TAXES, FEES OR SURCHARGES AS REQUIRED OR PERMITTED BY LAW.

By signing below, Customer represents and warrants to Sparklight that Customer has the authority to execute, deliver, and agrees to be bound by and comply with the terms of this Business Services Agreement and the General Terms and Conditions available at <https://business.sparklight.com/legal/general-terms>, which are incorporated herein by this reference (the "General Terms"). THE GENERAL TERMS INCLUDE AN ARBITRATION SECTION, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE BUSINESS SERVICES AGREEMENT THROUGH ARBITRATION, AND BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP CERTAIN RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY. Sparklight may accept this Business Services Agreement by (a) countersigning below; or (b) commencing to deliver the Service(s) specified in this Business Services Agreement.



Customer Authorized Signature

Name (Print) *David M. Smith*

Date *November 20, 2019*