

# Copper Queen Library

6 Main Street | PO BOX 1857 | Bisbee, AZ 85603  
520-432-4232 | [www.copperqueenlibrary.com](http://www.copperqueenlibrary.com)



## PATRON BEHAVIOR POLICY

The Copper Queen Library is supported by the taxes of the citizens of Bisbee and has the right to maintain its facility in a clean, pleasant and safe manner. Libraries are to be used as places to read, choose books and other library materials, use computers and photocopy machines, attend programs, and to request information from library staff. Unfortunately, the behavior of a few visitors creates problems. This behavior becomes unacceptable when it constitutes a crime, when it impinges on the right of others, when it could result in injury to oneself or others and when it could result in damage to library property. It is the policy of the Copper Queen Library to ask patrons who have been identified as problem patrons, either by staff or patron complaint, to modify their behavior, or to leave the building if they choose not to modify their behavior. It is also the policy of the Copper Queen Library to contact the police if a staff member reasonably suspects that behavior that constitutes a criminal offense has been committed on library premises, or, if upon request to modify unacceptable behavior, a patron refuses to do so.

Unacceptable behavior is defined as any behavior that constitutes a crime, which impinges on the rights of others, which could result in injury to oneself or others and which could result in damage to library property. The following listed behaviors are considered by the Library Department to constitute unacceptable behavior and may result in a patron being asked to leave the library premises, or, in case of a criminal offense, or refusal to modify unacceptable behavior, the police being contacted.

CRIMINAL BEHAVIORS include but are not limited to the following:

- VERBAL OR PHYSICAL ABUSE OF LIBRARY STAFF AND VOLUNTEERS
- USE OF CELL PHONES
- THEFT
- VANDALISM TO LIBRARY PROPERTY
- EXHIBITIONISM OR FLASHING OF A SEXUAL NATURE
- DISPLAYING PORNOGRAPHIC MATERIALS ON A PUBLIC COMPUTER
- GAMBLING
- VOYEURISM OR PEEPING OF A SEXUAL NATURE
- PHYSICAL OR VERBAL FIGHTING
- ENTERING THE LIBRARY WITH ANY OBJECT THAT COULD BE USED AS OR DEEMED A DEADLY WEAPON.  
It is the policy of the library not to take weapons from patrons. Patrons must make provisions to store or leave their weapons outside of the library building.
- OTHER UNACCEPTABLE BEHAVIORS MAY INCLUDE (BUT ARE NOT LIMITED TO)
- BATHING OR WASHING CLOTHES IN FOUNTAINS OR WASHROOMS
- CHEWING TOBACCO OR SMOKING
- DISCIPLINING CHILDREN IN A MANNER THAT DISRUPTS FELLOW LIBRARY PATRONS
- ENGAGING IN FIGHTING
- MAKING UNREASONABLE NOISE
- USING ABUSIVE OR OFFENSIVE LANGUAGE
- INTOXICATION RESULTING FROM ALCOHOL, MARIJUANA OR OTHER DRUGS
- LEAVING YOUNG CHILDREN UNSUPERVISED
- SOLICITING
- USE OF RADIOS, TV'S, COMPUTERS, SMARTPHONES, OR OTHER ELECTRONIC DEVICES EMITTING NOISE WITHOUT HEADPHONES
- NOT HAVING YOUR DOG ON A LEASH OR UNDER CONTROL
- EXHIBITING BODILY HYGIENE SO OFFENSIVE AS TO CONSTITUTE A NUISANCE TO OTHER PATRONS OR STAFF